## **Refunds and Cancellation Policy**

Any cancellation of service up to 24 hour prior to delivery date will receive a 100% refund subject to 'the company' Rabbit Waste Management Ltd or one of its trusted partners, having not incurred costs through the use of an outside Agency.

If an outside agency has been used, such as a Highways Agency or Council to obtain a road permit, the cost of obtaining the permit is non-refundable.

If less than 24 hours' notice is received of cancellation or if the service is cancelled upon arrival at site, the percentage of the refund will be at Rabbit Waste Management Ltd discretion.